

# Employee Rights Group

December 13, 2019

www.MaineEmployeeRights.com

Re: [REDACTED]

Dear [REDACTED]

Thank you again for trusting Maine Employee Rights Group to represent you in the above-referenced matter. In an ongoing effort to ensure that we provide our clients with the best legal representation possible, we ask each client to complete a survey at the conclusion of their case. Your feedback is important to us and we hope that you will take the time to answer the questions outlined below.

## SURVEY

Please rate Maine Employee Rights Group in the following categories, using the scale below.

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)				
Communication Ability	1	2	3	4	5
Responsiveness	1	2	3	4	5
Quality of Service	1	2	3	4	5

## B. Overall Satisfaction of Services

- 1) Would you recommend the services of Maine Employee Rights Group in the future? *YES*
  - 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.
  - 3) Please provide any additional feedback or comments that you may have regarding the service you received at Maine Employee Rights Group. *THE SERVICE PROVIDED BY ALLAN AND PATTY WAS EXCELLENT. I FELT VERY COMFORTABLE WORKING WITH THEM.*
- Please return the survey to our office via email or regular mail using the enclosed self-addressed stamped envelope.

Thank you for taking the time to complete this survey and choosing Maine Employee Rights Group to handle your case. Please do not hesitate to contact our office should you require legal services in the future.

Sincerely,

*Allan K. Townsend*  
Allan K. Townsend

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